



BRACEBRIDGE LIBRARY POLICIES AND PROCEDURES

Policy Number: OP- 18
Title: Animals in the Library

Category: Operational
Policy Replacing: N/A

Board Approval Date: April 9, 2024

Year of next review: 2028

PURPOSE:

The purpose of this policy is to ensure compliance with Provincial accessibility standards regarding the presence of service animals in the Library.

POLICY STATEMENT:

The Bracebridge Library prohibits all animals from entering Library facilities, with the exception of service animals (including service animals in training), animals featured in Library Programs and animals used for the purpose of the security of the Library.

- Individuals with disabilities may bring their service animals into all areas of the Library where members of the public are normally allowed to go.
- All service animals must be under the full custody and control of their handler at all times. All service animals must be on a leash or harness at all times unless the handler is unable to leash or harness the animal because of a disability or use of a leash or harness would interfere with the animal's safe, effective performance of work or tasks. If the service animal cannot be leashed or harnessed, it must be otherwise under the handler's control (e.g., voice control, signals, or other effective means).
- Owners of the service animals are solely responsible for the supervision and care of the service animal. Owners must keep the service animal directly with them at all times.
- Owners must be willing and able to present the service animal's documentation or identification to Library staff, if requested.

Violators will be asked to leave the Library and/or to remove their animals from the building.

Previous Revisions: OP-18: Animals in the Library (2021)

Related Documents:

ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005, S.O. 2005, C. 11

HUMAN RIGHTS CODE, R.S.O. 1990, C. H.19

BLIND PERSONS' RIGHTS ACT, R.S.O. 1990, C. B.7

OP-10: Accessible & General Customer Service (2023)